Retail Systems UAT Career Experience
Duration of Experience Varies

Overview
User Acceptance Testing (UAT) is the process of reviewing new features of a system to identify potential issues. Throughout the year we work with participants from all roles in the store and from around the world to test system updates. Strong reading and writing skills in English are necessary, but no technical experience is required.

In this Experience you will:
- Review a pre-release version of a Retail system and document the issues you find
- Work with a team of your peers to accomplish testing goals on an aggressive timeline

The ideal candidate will have the following:
- Strong English communication skills — especially technical writing — and an ability to break down any process into detailed steps
- Desire to work toward solutions for a globally diverse team; self-led work ethic and diligence without constant oversight
- At least one year of experience working at any Apple Store worldwide
- Full-time employment status
- Ability to travel to the United States with current travel documents and identification

Competencies
Dealing with Ambiguity, Action Oriented, Drive for Results, Learning on the Fly, Written Communication, Peer Relationships, Composure

Process Overview
We encourage nomination from all areas of the store. Here's an overview of our process:

1. Nomination: Store Leaders can nominate team members to participate beginning later this year.
2. Interviews: Nominations will be reviewed and some nominees will be selected for an interview.
3. Participation: Nominees may be selected to participate sometime in each nomination cycle. Depending on project schedules, not all nominees may participate and will be encouraged to reapply during the next nomination cycle.

Interested?
Have a discussion with your Store Leader to determine your eligibility, and prepare a one-page, professional bio (written in first person) that explains how your skills meet or exceed the needs of this CE. Your Store Leader or Senior Manager can nominate you at qce.apple.com beginning later this year. A RetailMe message with more information will announce nomination period dates later this year.